

SPEND LESS TIME, SPEND LESS MONEY

Challenge

In today's business world, efficiency and cost effectiveness translate into real cost savings. This applies to county governments as well. When the Wells County Assessor's Office wanted to improve their services without increasing costs, they looked to the internet and GIS for a solution.

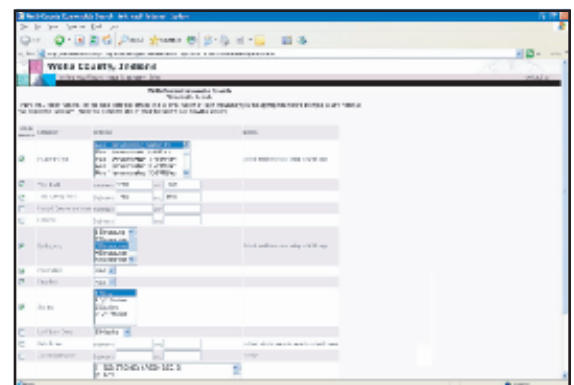
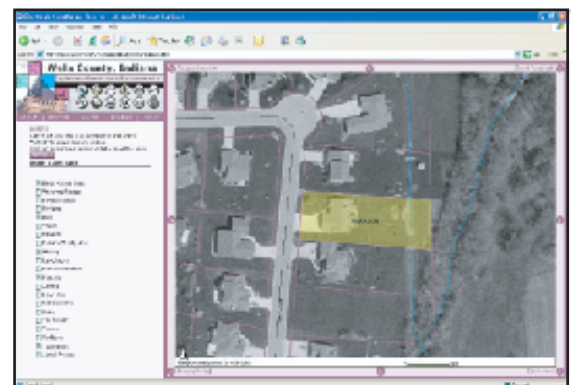
Action

The Assessor's Office determined that a property search tool would offer the most benefits and broadest impact to customers. The web application they chose is available both over the internet and intranet, and can accommodate the County's data as it is changed or expanded. Because it is a web-based application, virtually anyone with internet access can use it.

The search tool can be accessed from the Wells County GIS website www.wellscountygis.org. Visitors select a type of property: residential, agricultural or commercial. Once the type is selected, people can customize their search using categories ranging from square footage to year of construction. Giving people the choice of using broad or narrow search criteria allows them to find what they want quickly and easily.

Results

Combining the County's GIS website and the property search tool provided an efficient and cost-effective solution for the County. Publishing information online allows the public to do their own research from the comfort of their home. The Assessor's Office is essentially open 24 hours a day, without paying for additional staff time. In fact, what used to require a full-time employee is now handled in an hour a day.



Wells County provides property information and search tools online, giving residents 24 hours access and freeing up valuable staff time